



Distribution Safety Services



CHEMTREC[®]

**International Emergency
Response Summit**



People and Portals

**William G. Burket
Bayer MaterialScience LLC**



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International Emergency
Response Summit

Who and what you should know before the incident occurs

- ✓ Who is ultimately in charge
- ✓ What is their role
- ✓ What are their expectations of you
- ✓ National and Local regulations/cultures



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Who and what you should know before the incident occurs

Local/Regional Support Services Available

- Government Response Teams
- Industry Mutual Aid
- Location of International Chemical Company Facilities
- Response capabilities, training, equipment, expertise, knowledge



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Response Summit**

Potential Language and Communication Barriers

- Skilled interpreters and their availability (24/7)
- English language – national, regional and local slang
- Communicating Technical Terminology
- Communication hardware
- Time Zones



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Tools used to identify emergency response contacts

- Industry Trade Associations
- Government Agency Contacts
- Competitors
- Internet
- Social Service Organizations



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Other Issues

- Logistics (Personnel, Equipment, Entry Requirements)
- Sense of urgency
- Cultures



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