

# WHAT HAPPENS WHEN A CALL COMES INTO CHEMTREC®



## 1 Incident Occurs

- Spill, Leak, Fire, Exposure, Accident

## 2 Responders Call CHEMTREC®

- FREE Service Provided by American Chemistry Council
- Round-The-Clock Resource for HazMat Info
- Toll-FREE - 1-800-424-9300 (24/7/365)
- Linking On-Scene/Real-Time
- Computer Based Tracking Systems
- State-Of-The-Art Telecommunications System
- Staffed by Trained Emergency Service Specialists
- Handles 200 Languages
- 50 In-Country Dialing Numbers

## 3 CHEMTREC® Gathers Information

- Caller Information
- Conditions at Scene
- Incident Details
- Origin of Shipment & Shipper

## 4 CHEMTREC® Provides Key Data to Responders

- Mitigation/Containment Procedures
- PPE
- Evacuation
- 6 Million Safety Data Sheets (SDS)

## 5 CHEMTREC® Connects Key Resources

- Real-Time Linking Services
- 1,000's of Product Specialists
- Database of 30,000 HazMat Resources
- Access to Medical Experts/Toxicologists
- Activate Mutual Aid Resources

## 6 CHEMTREC® Connects Key Resources

- Provides Reports to Shippers/Manufacturers



CHEMTREC® is a service of the American Chemistry Council

**HazMat Response  
Leader Since 1971**

For More Information Call **1-800-262-8200**

Outside the U.S./Canada? Call+1-703-741-5500

**> www.chemtrec.com**