



How often do you validate your crisis plans? According to our state of the industry survey, 18% of organizations report that they have never validated their plans, 37% of organizations have not validated their plans in over a year, and 19% of organizations have not validated their plans within the past year.

For an assessment of your plans and planning arrangements, take our free healthcheck:



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Feedback from customers:

“The whole day was outstanding, start to finish, best 1 day course I have attended in 20 years.” Senior Officer, London Fire Brigade

“Great presenter, the story telling, conversational style was top class.” Senior Officer, US Coast Guard

“Informative and relevant to today’s situation.” Chemical Sector Incident Management Lead

“Engaging and useful for those new to crisis management.” Health and Safety Lead within the Chemical Sector

“Good speakers, content and exercise. The focus on non-technical skills was a plus. Simple concepts that are helpful to any IC Team.” Senior EHS Manager at a Leading Chemical Company

For more information visit chemtrec.com/crisis-management

For a free consultation email crisissolutions@chemtrec.com or call +1 800 262 8200 or +44 (0) 20 3769 8468

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From response to recovery, your partners in achieving resilience

About Us:

Our services support the wider response to incidents, emergencies, and crisis situations, and help your organization maintain critical service provision during a disruption. **We support your organization by assisting with the development of plans, procedures, and personal skill sets to effectively respond to, and recover from incidents, emergencies, and crisis situations.**

As the diagram below demonstrates, prior preparation is a vital process to enable a proactive and coordinated response across all levels of the organization and our team is here to support you to develop plans, train your team, and test your response.

Our Services:

Plans: From response to continuity and recovery, we work with you to develop bespoke plans for your organization. We also offer plan templates for small and medium sized organizations. We help you prepare plans that are compliant with local regulations and meet the needs of your response teams, from site to boardroom, and operational to strategic.

Exercises: From tabletop to simulations, through to full scale, we rehearse people and test processes, provide gap analysis and assurances on your organizational response capability.

Incident Management Support:

Through CHEMTREC's 24/7 call center, we are uniquely placed to bring plans to life, offering support and mass notification capabilities.

Training: Delivered in person or online, our training is designed as an investment in people, adding new skills which are required to dynamically respond to the situation in front of them. Our course catalogue includes:

- » **Incident Management:** Skill-specific training for crisis management teams
- » **Psychology of Command:** Focused on understanding the cognitive processes required to be effective at responding to and managing incidents
- » **Resilient Responders:** A deep dive into personal resilience, stress, and adaptive capacity for the responder community

Risk Assessment and Plan Development

Exercising

Incident Reporting and Activation

Wider Tactical Coordination

Business Continuity - Maintenance and Restoration of Key Services at Predefined Minimum Levels

